

**Paying rent**

A tenant of Woningstichting Sint Antonius van Padua must pay the rent before the first day of each month.  This can be done in the following ways.

Direct debit The easiest way to pay your rent is by direct debit.  You then authorize us to debit the rent from your account on the first of the month.  Sometimes the first day of the month falls on a weekend or holiday.  The rent is then collected on the first working day thereafter.  With a direct debit you always pay on time and you can not forget a payment.  In the event of a change in the rental price, the amount will be adjusted by us.  We will of course never make a change without telling you first.  If you cancel the lease, the collection will stop automatically.  You can always stop a direct debit yourself.  And if you do not agree with a payment, you can request the bank to refund the amount to your account within 56 days.  You can authorize us via the rental payment change form.

**Acceptgiro ​​**

Around the 21st of each month, you will receive an acceptgiro ​​from us on which all information has already been entered.  All you need to do is put your signature on this giro collection form and hand it in to your bank.  Please keep in mind that you submit the giro collection form on time so that we receive your payment on the first of the month.

**Pin**

You can also pin the rent at our office.

**Cash**

For security reasons, it is no longer possible to pay the rent in cash with us.

**Rent arrears**

Contact us as soon as possible if you are unable to pay your rent on time.  This way you avoid extra costs.  Here you can read everything about our game rules.

Submit a change?  Do you want to change your payment method?  This can be done via the rental payment change form.

**Account number**

You can transfer your rent to IBAN NL14INGB0002252108 in the name of Woningstichting Sint Antonius van Padua.

**Rent allowance**

Everyone in the Netherlands is entitled to a good and affordable home.  Rent benefit is a government contribution to help tenants with a low income.  With housing benefit you can rent a suitable home, in other words: no more expensive than necessary and that is appropriate for your situation.

**For whom**

The amount of the housing benefit depends on your income, the rent and any assets.  An allowance year always runs from 1 January to 31 December.

**Rent allowance?**

You will find all information about the rent allowance on the website of the Tax Authorities [www.toeslagen.nl](http://www.toeslagen.nl/).  You can check, among other things, whether you qualify for this and if so, how much housing benefit you will receive.  You can also apply for housing benefit directly via the site.  If necessary, we can help you with that.

**To the homepage Rent increase**

Why rent increase?  In order to be able to properly maintain our homes and build new homes, we need financial resources.  In addition, money is also needed to keep our neighborhoods liveable and to make our homes sustainable.

**Nuisance**

 Sometimes neighbors experience nuisance from each other or others.  For example, nuisance can be caused by the stench of pollution or noise.  The most common form is noise pollution.  A lot of nuisance can be prevented by talking to each other.  Often people are not even aware that they are causing a nuisance.  More difficult to solve are those forms of nuisance in which groups are involved, where intention is involved or where psychiatric and addiction problems play a role.  In order to solve this problem, assistance from authorities is almost always required.  Where can you go?

**Housing Foundation Sint Antonius van Padua**

If you live in one of our houses and there is nuisance, please contact us.  We discuss the nuisance and possible solutions with you.

**The police**

You can also contact the police with your questions and problems about nuisance.

**Home exchange Home exchange,**

How does it work:

 Do you know someone who would like to exchange a home with you?  Then you can submit a request to us for this.  We have a standard form available.  You can request the form by telephone on (0252) 34 31 00, collect it during office hours at our Forum 5 office in Noordwijkerhout or download it.

Procedure

The form must be completed and signed by both parties and submitted to us.  If the exchange home belongs to another housing association, a form must also be submitted there.  As soon as the request for a home exchange has been received, it will be processed by us.  You will receive a confirmation within two weeks from us.  If we agree to the home exchange, you can arrange the move with the other party and specify the date on which the new lease must take effect.  Before the home is occupied by the other party, our mutation supervisor will visit the 'old' home for a home inspection.  We make an appointment with both parties to sign the new lease.

**Conditions**

Before permission is given for the home exchange, it is checked whether a number of conditions are met.  Among other things, payment and resident behavior are examined.  We also check whether the house is suitable for both parties, which means that for both parties the rent must be appropriate to the (family) income.  Another condition is that the property is accepted in the condition as it is at that time.

**Rental price policy**

Due to our rental policy, it can happen that the rent of a home increases in the event of a lease termination.  This policy is also applied to home exchanges.  It is therefore possible that the rent for the house will be higher than the rent that you or the other party is now paying for the house.  If you want to know whether the rent of the house(s) changes, you can contact one of our housing consultants on telephone number (0252) 34 31 00.

**Renting in Holland Rijnland.nl**

If you are registered on [www.hureninhollandrijnland.nl](http://www.hureninhollandrijnland.nl/), you will be deregistered after signing the new rental contract.  By registering again, you save registration value again.

**Candidates**

Have you not found anyone to exchange homes with yet?  There are advertisements on the national site [www.woningruil.nl](http://www.woningruil.nl/) and you can place an advertisement yourself for free.

**Contact:**

Address: Forum 5 2211 LV Noordwijkerhout Phone (0252) 34 31 00

E-mail: General info@ws-padAua.nl